

WARRANTY TERMS & CONDITIONS

TERMOFOL as the Guarantor covers the products which are the components of TERMOFOL heating systems according to the following terms and conditions:

- (a) The warranty period begins on the date of purchase and/or release of the purchased product.
- (b) The warranty period for the heating film is:
 - 6 years for DIY installation or installation by an installer not authorized by TERMOFOL;
 - 15 years for installation by an authorized TERMOFOL installer, provided that the heating system is made only with the components manufactured by TERMOFOL;
- (c) The warranty period for the heat controls is 24 months;
- (d) The warranty period for the remaining system components is 24 months.

Each warranty claim shall be submitted in writing (by e-mail or post) according to this policy: "Termo-foł Sp. z o.o. Warranty Claim General Terms & Conditions", available on the manufacturer's website at www.termofol.com, in its head office, as well as at the TERMOFOL sales service outlets, and the TERMOFOL account on Allegro and all other e-commerce platforms it may use for trading. TERMOFOL as the Guarantor covers the products which are the components of TERMOFOL heating systems according to the following terms and conditions:

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Claim General Terms & Conditions", available on the manufacturer's website at www.termofol.com, in its head office, as well as at the TERMOFOL sales service outlets, and the TERMOFOL account on Allegro and all other e-commerce platforms it may use for trading.

Correct performance of the installation of the TERMOFOL heating film system in compliance with the relevant installation manual is a prerequisite for the safe operation of the system and conditions the liability under the manufacturer's commercial and implied warranty. The manufacturer requires that the following conditions shall be satisfied to retain the commercial and implied warranty rights:

- The electrical wiring to power the heating film system and connection of the system electrical equipment components shall only be performed by a qualified professional with a suitable license. In Poland, this will be an electrician with an SEP license for electrical work at voltages up to 1 kV.

- Before beginning to operate it, the heating system shall pass the tests specified by the manufacturer in this manual. If the test results show values different from the manufacturer's specifications, the system must not be commissioned for operation until the source of the fault(s) has been eliminated.

- This system is designed exclusively for surface heating of spaces and may not be used for other applications.
- Never attempt to modify or tamper with the system equipment in any way.

The detailed commercial and implied warranty terms and conditions are specified in "Termo-foł Sp. z o.o. Commercial and Implied Warranty General Terms & Conditions", available on: www.termofol.com

I. LIST OF HEATING ZONES

Heating zone name/number	The area of the heating foil installed in the zone	Heating zone installed heating film capacity (power)	The type of applied thermoregulator
	m ²	kW	TERMOFOL

II. HEATING ZONE RESISTANCE TEST RESULTS

Heating zone name/number	Operating voltage	Zone resistance test result
	V	Ω

III. EXTERNAL TEMP. SENSOR RESISTANCE TEST RESULTS

Heating zone name/number	Operating voltage	Ext. sensor resistance test result
	V	kΩ

IV. HEATING ZONE INSULATION RESISTANCE TEST RESULTS

Heating zone name/number	Operating voltage	Zone insulation resistance test result
	V	MΩ

V. LIST OF HEAT CONTROL BASIC OPERATING PARAMETERS IN HEATING ZONES

Heating zone name/number	Heat control model	Temperature control mode	Maximum (over-heat) temp. limit setting	Hysteresis setting
		ALL/IN/OUT	C	C



This Warranty Certificate is intended for DIY installation kits, each for a single heating zone. An extended version of the Warranty Certificate (for system installers) for up to 10 heating zones is available at www.termofol.com/doc/ (scan the QR code below).

www.termofol.com/doc/